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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) /		
Eric Klinker	.)		
Serial No. 09/833,219) Art Unit:	2662	
Boriai 140. 07/033,217) Examiner:	Saba Tsegaye	
Filed: April 10, 2001)	RECEIVED	
For: System and Method to Assure)	NEUCIVED	
NETWORK SERVICE LEVELS WITH)	MAY 2 6 2004	
INTELLIGENT ROUTING)	Technology Center 2600	

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

The citation of information on the attached Form PTO/SB/08, "Information Disclosure Statement by Applicant" is made pursuant to 37 C.F.R. §§ 1.97 and 1.98. A copy of the listed items is enclosed.

05/21/2004 MBERHE 00000093 09833219 01 FC:1806 180.00 OP

Certificate

It is hereby certified, under Rule 97(e)(1), that each item of information contained in the accompanying Supplemental Information Disclosure Statement was first cited in a communication from a foreign patent office in a counterpart foreign application

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 17, 2004.

Matthew L. Collins

ATLLIB02 158359.1

Serial No. 10/636,100
Information Disclosure Statement
Page 2 of 2

more than three months prior to the filing of the statement. A check in the amount of \$180.00 is enclosed for the late filing of this Supplemental Information Disclosure Statement.

The citation of this information does not constitute an admission that any of the materials are available as a reference or of priority, or a waiver of any right applicant may have under applicable statutes, Rules of Practice in patent cases, or otherwise.

Respectfully submitted,

Brenda O. Holmes Reg. No. 40,339

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Our Docket: 52224/294510

PTO/SB/08A (08-00)

Approved for use through 10/31/2002 OMB 0651-0031 U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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Substitute for Form 1449 AND FAMOUR

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary

Sheet 1 of 1

Complete if Known				
Application Number	09/833,219			
Filing Date	April 10, 2001			
First Named Inventor	Eric Klinker			
Group Art Unit	2662			
Examiner Name	Saba Tsegaye			
Attorney Docket Number	52224/294510	_		

U.S. PATENT DOCUMENTS						
Examiner Initials	Cite No.1	U.S. Patent Number	Document Kind Code ² (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	1	6,292,464	B1	Elahmadi et al.	09-18-2001	
	2	6,404,769	B1	Kapoor	06-11-2002	
					D1	ECENED
						V 0 C 2004
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					Tech	nology Center 2600

FOREIGN PATENT DOCUMENTS								
		Fo	oreign Patent Do	cument		Date of Publication of	Pages, Columns, Lines, Where	T = 1
Examiner Initials	Cite No.¹	Office ³	Number ⁴	Kind Code ⁵ (if known)	Name of Patentee or Applicant of Cited Document	Cited Document MM-DD-YYYY	Relevant Passages or Relevant Figures Appear	T ₀
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¹Unique citation designation number. ²See attached Kinds of U.S. Patent Documents. ³Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴For Japanese patent document, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶Applicant is to place a check mark here if English language translation is attached.